



PROBLEM REPORT FORM

Submit completed form to Inter-Coastal Electronics (ICE) Logistics Department via:
 Email rma@inter-coastal.net, Fax (480) 981-6899, or Phone (480) 981-6989.

Organization:		Field Location:		Date & Time:
Originator:		Phone #:		Email:
Item Name:	Part Number:	Serial Number:	Installed on:	
Problem Description:				Feature Request: <input type="checkbox"/>
Configuration and Operations in process when noted:				
System Power-on <input type="checkbox"/>	During Operations <input type="checkbox"/>	Other / Please explain above: <input type="checkbox"/>		
Troubleshooting Performed:				
Corrective or Containment Action performed if any:				
<i>ICE USE ONLY. Reference IPC09 – Problem Report Evaluation Procedure for assigned responsibilities.</i>				
Report received by:		ICE Field POC:		Field Problem Report Log#:
ICE PM & SE:		Assigned Personnel:		Project Cost Code (PCC):
Research or Diagnostic steps taken (continue on back if needed):				
<input type="checkbox"/> Corrected	<input type="checkbox"/> Repair Required	<input type="checkbox"/> Replacement		
<input type="checkbox"/> Monitor Status	<input type="checkbox"/> Documentation Update	<input type="checkbox"/> Submit to MRB / Eng Design		
ICE Feedback to Originator by:		ICE Comments:		
Report Closure reviewed by:		Update Problem Report Log:		Report Closure Date:

Retention	Location	Filing Method
3 Years	ERP System	By Problem Report Number