



# RETURN MATERIAL AUTHORIZATION (RMA)

1. Contact ICE Production Control for an RMA #: email: [rma@inter-coastal.net](mailto:rma@inter-coastal.net) phone: (480) 981-6898

4. Ship Return Materials to:  
Inter-Coastal Electronics (ICE)  
5750 E. McKellips Rd. Bldg 100  
Mesa, AZ 85215-2740  
USA

2. Complete RMA Form including RMA # and print.  
3. Package Return Materials for shipping with the completed RMA Form. (RMA # on form is required. Include trouble report or details if available.)

RMA Number: PO Number: (for repair fees, if required) Date:

### CUSTOMER INFORMATION

Company Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 City State Zip Code Country  
 Point of Contact: \_\_\_\_\_  
 First Name Last Name Email Address  
 Phone Numbers: \_\_\_\_\_  
 Phone Fax Cel Phone

### PRODUCT INFORMATION

	Product Name	Part Number	Serial Number	Bar Code
1.				
2.				
3.				
4.				
5.				

Anomalies Description (continue on next page):

Empty box for Anomalies Description

### ICE USE ONLY

RMA No./Line No.	PCC:	Date RCD:	Ship Date:
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Retention 3 Years	Location ERP	Filing Method Electronic By PO Number
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Anomalies Description continued:

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Retention	Location	Filing Method
3 Years	ERP	Electronic By PO Number