

MASTER YOUR MOST VALUABLE TOOL

Practice and learn effective communication, verbal skills, and techniques through a new learning approach built on practice and feedback.



POWERED BY:



VERBAL PROFICIENCY TRAINING ONLINE TRAINING MODULES

Think of all the people that law enforcement engages with every day. What are the right words in each of these encounters? How can the skilled officer navigate each encounter into one that has the potential to build trust, connection, and gain agreement and cooperation?

Verbal Proficiency Training offers officer communication training with realistic and varied programmed encounters. The training modules deliver practice-based learning that builds new neural pathways for improved verbal skills and techniques to better control a situation through their voice. This online module walks trainees through evolving situations, providing insights, communication points, and role model examples of possible responses based on established best practices. This “anytime, any place, any pace” training allows trainees to respond verbally through realistic individual scenarios and then demonstrate their skills via video when they are ready.



Convenient Online Training

The training modules are accessible on standard devices—from anywhere at any time—ensuring consistent availability. No up-front investment in equipment or facilities is required.



Improve Communication Skills

Enhance verbal and interpersonal skills that can lead to less use of force in everyday encounters with the community.



Connect With Communities

It's not just about "policing," it's about connecting. Learn communication and interpersonal skills to build trust and connect with communities.



Based on Neuroscience

Use practice-based learning to build verbal muscle memory, knowledge, skills, and lasting success habits.

“As a law enforcement officer for over 28 years, I have instructed thousands of officers in crisis intervention and de-escalation techniques. The verbal proficiency training, powered by ThinBlueOnline, offers a much-needed approach using simulated role play-based scenarios to include feedback. This allows the participant to interact and learn new approaches to an ever-evolving community.”

- Ernie Stevens, subject of HBO's Emmy-winning documentary, "Ernie and Joe: Crisis Cops"