



## CRISIS INTERVENTION SIMULATION TRAINING

MILO's immersive crisis intervention simulators recreate lifelike crisis scenarios, enabling you to experience the intensity and unpredictability of real-life situations.

The scenarios were developed with input from mental health professionals, social workers, and CIT-trained officers to ensure accuracy, realism, and authenticity while having the framework for trainees to apply essential CIT principles. With training objectives focused on de-escalation, communication skills, empathetic dialogue, and compassionate understanding, MILO scenarios emphasize safety and redirecting individuals to the healthcare system instead of the judicial system.

MILO simulators are instructor-controlled, featuring full audio/video capture and debriefing tools. The scenarios dynamically respond to trainees' actions, intensifying or de-escalating based on their responses. Trainee Action Capture (TAC) debriefing process engages participants actively, extracting valuable insights from each session, fostering optimal learning and growth.



### Cost-Effective

Simulation training reduces costs by eliminating the need for real-life role players and reducing overtime, venue, and travel expenses.



### Safe Training Environment

The MILO training environment fosters a growth mindset by offering a psychologically safe space for participants to ask questions, make mistakes, build, and hone skills.



### Continual Skill-Development

Simulation training enables ongoing practice to sharpen decision-making, de-escalation, and communication skills for behavioral health crises.



### Improve Response and Safety

Well-trained professionals can better assess and manage crises, offering more effective support and interventions to individuals in crisis.